



## Business Intelligence Application - HP-LIFETRACK <Automated Reporting>

<b>Product</b>	<b>HP-LIFE TRACK</b>
<b>Customer</b>	<b>Hewlett-Packard India Sales Pvt. Ltd.</b>
<b>Domain</b>	<b>Business Intelligence Performance &amp; Managment</b>
<b>Technology</b>	<b>DOT NET based Web portal with Backend automation Tool sets (based on C++)</b>
<b>Databases</b>	<b>Microsoft SQL Server / Oracle / My-SQL</b>
<b>U.S.P</b>	
<b>User Groups</b>	<b>Service Oriented management teams responsible for Global Delivery Methodologies with strong SLA mapped performance Management &amp; Monitoring</b>
<b>Key Features</b>	<ul style="list-style-type: none"> <li>➤ Web portal capable of access 24 x 7 by vendor / partners, Account Mangers and Stake owners</li> <li>➤ To be Designed based on the activity / task flows as it happens</li> <li>➤ Controlled thru cross-checks at various levels</li> <li>➤ Built in Email / SMS alerts for delays, exceptions, failure warnings etc.,</li> <li>➤ Provision for Mutil-user / MULTI-location access</li> <li>➤ Provision to upload status using excel or external data inputs</li> <li>➤ End-to-end tracking of the Delivery progress</li> <li>➤ Performance reports, Monthly BFT etc., on the fly</li> <li>➤ Provision for step-back / Redo etc.,</li> </ul>



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	<ul style="list-style-type: none"> <li>➤ Online accounting statements for volume deliveries</li> <li>➤ internal escalation mail to HP managers for any deviation in the set delivery goals</li> <li>➤ User-ID / Password controlled</li> <li>➤ allow Multi-User access with in a given partner company</li> <li>➤ Compartmentalized process upload, access and view</li> <li>➤ Complete process visibility to HP-Internal Team / Member</li> <li>➤ Search, Track and download specific case requests</li> </ul>
<b>Business Impact</b>	<ul style="list-style-type: none"> <li>• <b>Stream-lined Performance management &amp; Control</b></li> <li>• <b>Efficient &amp; Dynamic Performance Measurements based on various target controls</b></li> <li>• <b>Fully automated process to ensure no Manual Intervention</b></li> <li>• <b>Functional bench-marks for Company-wide performance Metrics Management</b></li> <li>• <b>Impacts Lowest to highest stake-owners in the performance hirarchy</b></li> </ul>
<b>IT Infrastructure</b>	<ul style="list-style-type: none"> <li>• <b>High capacity Server with data base management (MS-SQL, Oracle)</b></li> <li>• <b>Microsoft IIS, Email Services</b></li> <li>• <b>Internet / Intranet connected for online access</b></li> </ul>
<b>Project Size-up</b>	<b>Project involed over 10 Months of effort size with Modular Design, Development &amp; Delivery; all mojorly done in-house with requisite infrastructure</b>
<b>Volumes</b>	<b>Product can manage high-end data volumes with transaction extracts from few thousands to Millions &amp; beyond – gathered each day and processed for results / reporting</b>
<b>Scalability</b>	<b>Possible to scale-up for any performance Domain based on direct access to both raw or polished datasets as available on a company-wide enterprise systems</b>
<b>Verticals</b>	<b>Enterprise wide performance management system based on targets, Metrics, volumes and mapping</b>



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<b>Supported</b>	there-on to actual results are the key designs supported by this product; Ease of use is ensured thru direct reports delivery and intuitive user interfaces to provide swift data extracts.
<b>Product accessibility</b>	Product is security Protected and requires user Identification; However, the site is accessible thru internet; <a href="http://www.hplifetrack.com">www.hplifetrack.com</a>